Insife How to Configure Workflows Version 1.0, For HALOPV 5.0



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About
HALOPV
Workflows

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Release version 5.0
✿ Processes
∵ ⊒ My tasks
🗲 Active Tasks
💼 Entities
🐼 Agreements
Data Collection Pro
Products
D Clinical Trials

D ICSRs (Medicine Incidents)

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Device Incidents Processing

Defective Medicines

Submissions

Requirements Intelligence

DD PSMF

🔊 Risks

🔊 Signals

Aggregate Reporting

D Literature

🔊 Quality

S Dictionaries and Terms

- HALOPV is a highly configurable platform and it enables to setup and configure the flow information into any desired processes called Workflows.
- HALOPV Workflow's can be configured to enable setup of various PV Modules such as –
 - Studies
 - Project
 - Sites
 - Products
 - ICSR
 - Aggregate Reporting
 - Submission
 - Signals
 - And Others
- Different workflow stages can be configured to be accessible by different User Groups which enables multistage Review and Approval of information.
- HALOPV also enables to Automate a workflow stage, thus enhancing compliance and speed.

Note – All the workflows and their stages represented here are configurable for their names, stages and lot more, so they may vary in different environments.



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Prerequisite Configuring a Workflow

**HALO PV	
Release version 5.0	
A Processes	
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Pre-requisites to be able to configure a Workflow are -

• User must have access to Application Management, i.e. Application Admin role.

Automated Workflows

- Automatic Workflow gets triggered as per configured condition defined in the application.
 - It is advised to reach to HALOPV Support to configure an automatic Workflow



Getting to Workflows

Processes Dashboards and reports	~	Workflows					
My settings	~	Q.	Go	Actions ~		Use case overv	iew Audit Log + Create Workflow
Application management	~	Workflow	title = 'ICSR Intake'	×			
Process workflows	_	Workflow identifier	Workflow title	Last changed date	Workflow owner	Record Prefix	Linked to core process
E List value management overvier	"	1882	ICSR Intake	29-NOV-2023	Generic ICSB procession	ICSR IN	ICSRs (Medicines Incidents
List values (detailed) List Value Metadata (expert)							1-
Application Log							
Document Templates	_						
UI Page snippets							
User administration	~						

- On the navigation menu (left-hand side of the screen Deep Sea Blue), under "Application Management" parent menu there will be a submenus -
 - Process Workflows this menu is used to configure workflows in the application.
 - List value (Detailed) this menu is used to configure most of the list values at HALOPV Including navigation menu.
- Click on "Process Workflows" -
 - Look for the workflow you want to update using available search options in the grid and click on "Workflow title" link.
 - Or create a new workflow using CREATE WORKFLOW button.
 - Or Copy an existing workflow by opening a workflow using "Workflow title" link and use the button COPY WORKFLOW.
 - This is the fastest way to create a new workflow similar to an existing workflow.

Configuring a workflow is a two-step process –

- Configuring Workflow
- Configuring Workflow Tasks

Note – We are creating a new workflow in this example, the options at other workflow will remain more of same.

Note – Configuring an application is specialised job, updating a configuration may result in change in application behaviour.



Creating WF - Record Information

Record information Process KPIs Priority Advanced settings	Create Close X
Record information Process KPIs Priority Advanced settings	Attributes
orkflow enabled? Yes No	
Workflow title Sample Workflow for Defective Medicine	Automatic title keyword context Sample
Record title label Sample Workflow	Icon fa-coffee Used in Treeviews on page 6)
Workflow owner Application management	Record prefix (10 CH max)
Associated core process Velocities Velocitie	Worklist Correspondance Worklist
Workflow type Vormal	Incoming Correspondence flow ~
Default parent workflow ~	Default Parent Label
Default child workflow Vertice Processing	Default Child Label
Default details form	8
reated automatically	
Description This is a sample <u>workflow</u>	

A new workflow can be created, or an existing workflow can be updated using the "Create/ edit workflow" popup.

Complete the details in the popup to configure a workflow -

- Critical Fields on Record Information tab are
 - Workflow enabled? Used to enable or disable a workflow.
 - Workflow title
 - Record title label
 - Icon Used to be displayed alongside workflow title, HALOPV supports <u>Oracle Apex Icons</u>.
 - Workflow Owner The role required to access the workflow.
 - Please contact HALOPV support to create a new role (if required).
 - Record Prefix Prefix used in the unique ID's for workflow records.
 - Associated Core Process The parent menu of the workflow.
 - Worklist
 - Workflow Type Type of workflow Normal or Correspondance, correspondance WF is used for emailing-focused processing with incoming and/or outbound messages
 - Default Parent Workflow The workflow selected here will appear as default when clicking the Parent record button or selecting parent action.
 - Default Child Workflow The workflow selected here will appear as default when clicking the Child record button.
 - Description



Complete the details in the "Create/ edit workflow" popup to configure a workflow -

- Critical Fields on Advance Settings tab are
 - Record locking Lock on Completion You can choose to lock a record on its WF completion.
 - Creation of new records
 - Role required to create records
 - Record create buttons
 - Copy office documents to working folder when initiating workflow
 - Fields
 - Include Organizational entity
 - Include territory
 - Include Reporting destination
 - Include Type
 - Include Assigned to
 - Show Description field?
 - Show Notes field?
 - Show Summary field?
 - Role required to change Due by



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Creating WF - Advanced Settings I

Record information Process KPIs Priority Advanced settings Attributes					
Record locking	Creation of new records				
Lock on Completion Yes No	Role required to create records User configuration - Basic user interface				
	Record create buttons Wizard only				
	Copy office documents to working folder when initiating workflow Yes NO				
Fields					
Include Organizational entity Yes No	Include territory Yes No				
Include Reporting destination Include Type Ves No	Include Assigned to Ves No				
Show Description field? Yes No O O	Shew Summary Reid? Yes No				
Role required to change Due by					
OBS: To hide fields on child forms, use the code list Fields configuration (Show/Hide)					

Complete the details in the "Create/ edit workflow" popup to configure a workflow -

- Critical Fields on Advance Settings tab are -
 - Tabs
 - Record information
 - Related records
 - Workflow history
 - Print
 - Notifications
 - Org. entity tabs
 - Persons
 - Agreement information
 - Reporting obligations
 - Territories
 - Products / Studies
 - Roles
 - Organizations
 - Benchmarking
 - Other
 - Show the Print help button
 - Custom help URL link
 - Sort order (in Menu)



Creating WF - Advanced Settings II

Tabs			
Record Information Yes No	Related records Yes No		Workflow history Yes No
Print Yes No	Notifications Yes No		
Org. entity tabs			
Persons Yes No	Agreement information Yes No	Reporting obligations Yes No	Territories Yes No
Products / Studies Yes No	Roles Yes No	Organizations Yes No	Bonchmarking Yes No
Other			
Show the Print help button Yes No	Custom help URL link		Sort order (in Menu)

Creating WF - Save changes

D Defective Medicines	Defective Medicines			
	Available workflows		Functionality menu	
	Defective Medicines Processing			
	Sample Workflow for Defective Medicine			
	Defective Medicine Correspondence			
DD Defective Medicines	Defective Medicines / Sample Workflow for	Defective Medicine Records		
	Process and workflow description $\bigcup_{n=1}^{H} This is a sample workflow$			Invalid data
				Records open v. completed
	Completed records?	s? Assigned to others?	Create from Wizard	Batch Auto-assign
	Records (Correspondence)			
	Q~	Rows 50 V Actions V		
		(No da	C ta found.	

Complete the details in the "Create/ edit workflow" popup to configure a workflow -

- After you complete the WF configuration, use CREATE button to save the details.
- Once a WF is Created, you will see few additional Buttons
 - Delete To Delete a WF
 - Copy Workflow To copy a WF, can be used to create a new similar WF.
 - Save
 - Edit Tasks Edit task is the second step in configuring a workflow.

After saving the WF configuration, you can view the WF under the selected "Associated Core Process" menu.

But as we have not added any task to the workflow that will be a blank page.



- Add/ Edit Task

Create /edit workflow tasks		0
Task information Advanced Actions KPIs Timelines and Notifications Creation-	and Completic	Return 🕀 🗸 Save
Task information		
San shite Sample Task Task Description B I := t= t⇒ c⇒ This is a sample <u>task</u>		Tasks sort order ■ vove up ● 1 Deable Deable Deable ■ vove up ● 1 To be the task step to step it from occurring in The records.
Task will be assigned to group	~ [©]	
Auto assign to group member?	×	

The second step in configuring a WF is Configuring WF Tasks.

- Click on EDIT TASKS button to configure workflow tasks at "Create/ edit Workflow" popup.
- Click on CREATE NEW TASK button at "Workflow tasks" popup to create new tasks.
- There will be multiple tabs on the "Create/ edit workflow tasks" popup
 - Tasks Information Captures basic details like
 - Task name, Description, Access control
 - Advanced Captures details like -
 - Task type (manual / automatic), Conditional Execution, field validation.
 - Actions Captures the forms (HALOPV Pages) to be used in the task.
 - KPIs Captures the range of performance index.
 - Timelines and Notifications Can be used to configure WF timelines and timeline related notifications.
 - Creation and Completion notifications can be used to configure additional notifications.
- After you complete the WF task configuration, use SAVE button to save the details.

Note – Task automation can be performed using the automation functions designed to perform specific tasks, please feel free to contact HALOPV support with your requirement for a new function.

Note – Configuring a workflow task is specialised job, please feel free to contact HALOPV support.

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